

Phil Chambers

From: Phil Chambers at Strategic Safety Systems Ltd. [phil@strategicsafety.co.uk]
Sent: 27 April 2012 11:50
To: phil@strategicsafety.co.uk
Subject: News and Legal Updates from Strategic Safety Systems Ltd.!

Having trouble viewing this email? [Click here](#)



April 2012

Strategic Safety Systems Ltd. Newsletter

Dear Philip,

Welcome to the April edition of our newsletter. What we aim to do is to provide information which is of use to you and to let you know the activities in which we have been involved. We also aim to let you know of any incidents that have occurred in, and legislation that is related to, the areas in which we work. We realise that, with the broad spectrum of our activities, some may not be relevant to you but we hope you find the rest useful. Whilst the intention of this newsletter is to be useful, we realise that most people are plagued by spam and should you wish to prevent future issues being sent to you, unsubscribe using the link at the bottom of the page.

Regards,

Philip Chambers
Strategic Safety Systems Ltd.

IN THIS ISSUE

[PROPOSED CHANGES TO NO WIN-NO FEE LEGISLATION](#)

[CRM MODULE NOW IN INTACT](#)

[CHEMICAL SAFETY FORUM SET UP](#)

[NEW CASE STUDY](#)

[INCIDENTS](#)

QUICK LINKS

[Our website](#)

[More about INTACT](#)

[Health, safety, environmental support](#)

Proposed changes to No Win - No Fee legislation

Arguably, one of the biggest drivers for over-protective "compensation culture" practices which have given health and safety a bad name is the fear of civil cases. Changes some years ago which brought in the No Win - No Fee situation have at last been realised as being in need of revision. On 30th March, the government launched a consultation document. See further details on this through [this link](#). Alternatively, you could [go straight to the consultation document](#).

Customer Response Module added to INTACT

The SSS integrated action management system INTACT has for several years had the ability to record customer complaints, customer compliments and internal problems. In response to a request from a company using INTACT, we've added a CRM feature where all the communications between the company and their clients can be recorded. You go straight to the input form for the log-on screen and it is arranged by customer. Like the rest of INTACT, you can set actions against any issue that is raised. The benefits are that you can, at the click of a button, see all of the communications with that client and a complete picture of any actions that arise. We will give you more details on this in the next newsletter.

Chemical Safety forum set up

To promote the sharing of knowledge, particularly that built on incidents, we have set up a Chemical Safety forum. Our intention is that this is used for situations where there is (or could be) direct personal contact, say using a solvent to clean part of a machine. It is not intended for major chemical plants; we are not aiming to prevent another Flixborough. Anyone can read the forum, but because of the rules of forum programs, you have to register if you want to add anything. Bit of a pain; sorry about that. You can get to the forum from the button on the SSS website home page www.strategicsafety.co.uk or directly via [this link](#).

Case Studies

We're increasing our list of case studies, showing how companies have gained major benefits through services and systems provided by SSS. This [case study](#) shows how Bushell + Meadows, a precision engineering company in Tewkesbury use additional features in INTACT to reduce their workload at the same time as improving the quality of their data. This includes links to their management information system.

Incidents that have occurred

There have been two court cases which are of concern:

- An international cleaning company has been ordered to pay £217,000 in fines and costs following the death of a porter in a compactor at a hospital in Bolton.
[See more.](#)
- A worker at a packaging manufacturer suffered life-changing injuries when he was dragged through their yard underneath the wheels of an HGV. The company had previously received verbal advice from the HSE about improving the safety of vehicle movements but had failed to act upon it. They were fined £15435 including costs.
[See more.](#)

I hope you have found this information of interest. If you have any suggestions of other information you would like to see, please [contact me](#).
Regards,

Philip Chambers
Strategic Safety Systems Ltd.

[Forward email](#)



This email was sent to phil@strategicsafety.co.uk by phil@strategicsafety.co.uk | [Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).
Strategic Safety Systems Ltd. | 8 The Highgrove | Bishops Cleeve | Cheltenham | GL52 8JA | United Kingdom